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June 29, 2010

Re: Global Cash Access, Inc. – Electronic Benefit Transfer Cards

Dear Valued Customer,

As many of you know, the Los Angeles Times recently published an article regarding California welfare recipients being able to use their electronic benefit transfer (EBT) cards at ATMs located at gaming establishments in California. We have received many inquiries over the last few days regarding GCA's capabilities to prohibit EBT card transactions both in California as well as in other jurisdictions. We wanted to assure you that we have had a long standing policy to block all EBT cards at our processor. We have vetted this internally over the last few days to make sure that no EBT transactions have been authorized on behalf of any GCA customers.

We value your business and will work with you collaboratively to address any concerns that you might have regarding this topic. If you have any specific questions regarding EBT cards, please contact your sales representative

Sincerely,

Scott Betts
President and CEO